# INSTALLATION INSTRUCTIONS CARE AND MAINTENANCE



Tropic Cadet® PRO 2-piece Toilet Elongated and Round Front Models 217AA, 217BA, 217CA, 217DA Series

Thank you for selecting American Standard - the benchmark of fine quality for over 100 years. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

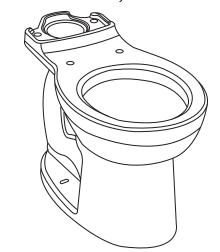
 $\Lambda$ 

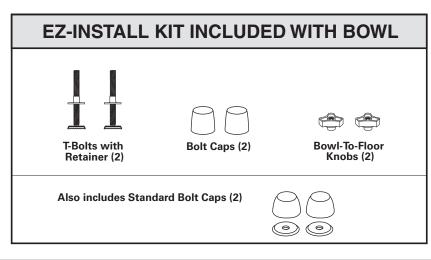
CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE!

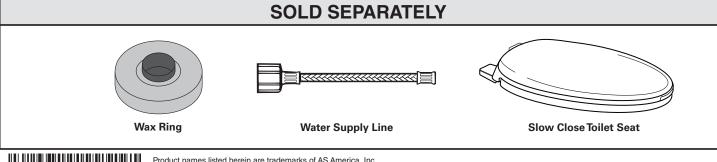
NOTE: Pictures may not exactly define contour of china and components.



## BOWL 3517A, 3517C ELONGATED BOWL 3517B, 3517D ROUND FRONT









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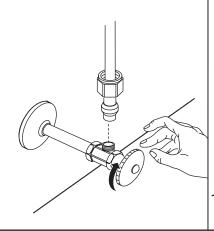
7301951-100 Rev. 2 8/19

SAVE FOR FUTURE

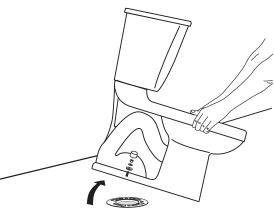
## **BEFORE YOU START:**

## **If Removing An Existing Toilet**

### **Turn Off Water Supply**



Flush to remove water from tank; sponge remaining water from bowl before removing toilet.



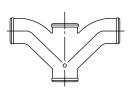
#### Clean Flange





A

Caution: If leaving floor flange open for more than 1-2 hours, cover flange to prevent escaping sewer gases.





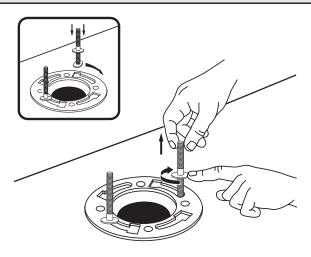
Recommended fitting type for back-to-back installations.

## **BACK-TO-BACK INSTALLATION**

Depending upon your plumbing and venting conditions, the flow from the toilet in a back-to-back installation may create a vacuum on the system and draw water from the opposing bowl. The National Standards Plumbing Code prohibits the use of a cross fitting for drainage as throw over is possible. The code does approve a directional "Y" style fitting with proper venting to direct the water downward and away from the other toilet.

## **INSTALLATION INSTRUCTIONS:**

1



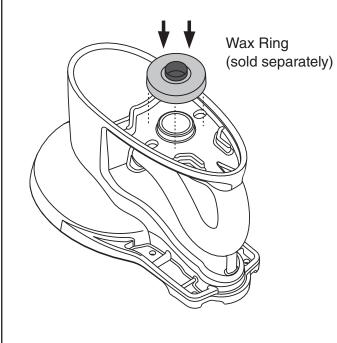


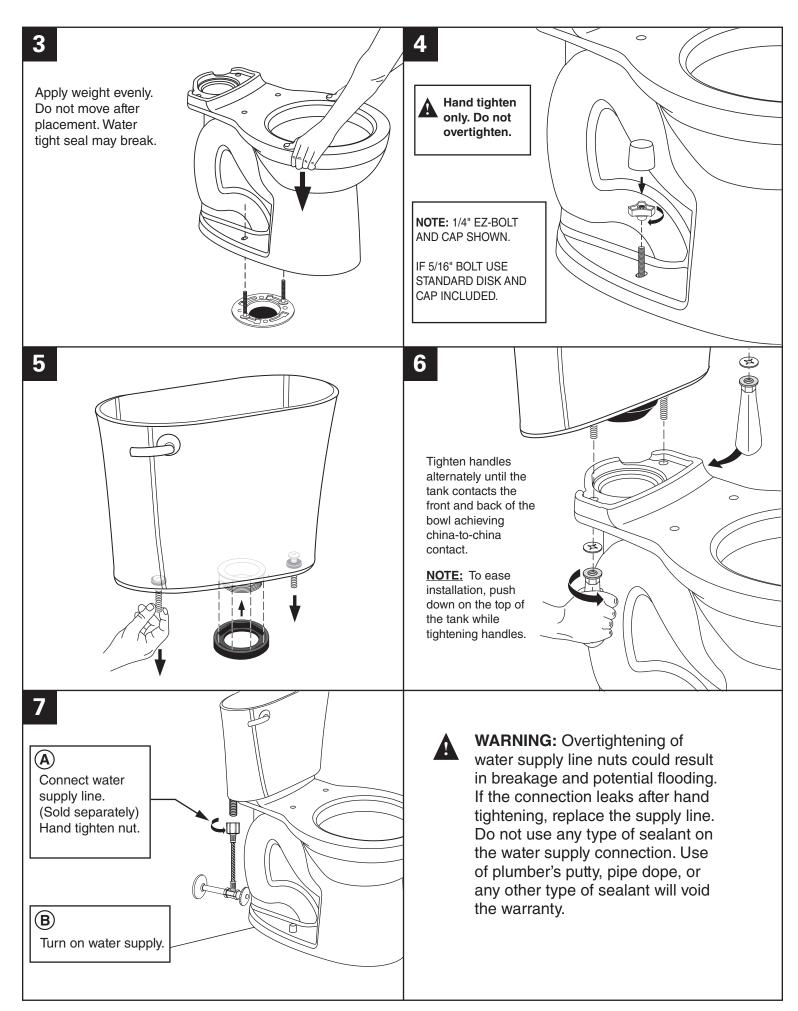
NOTE: 1/4" EZ-BOLTS INCLUDED.

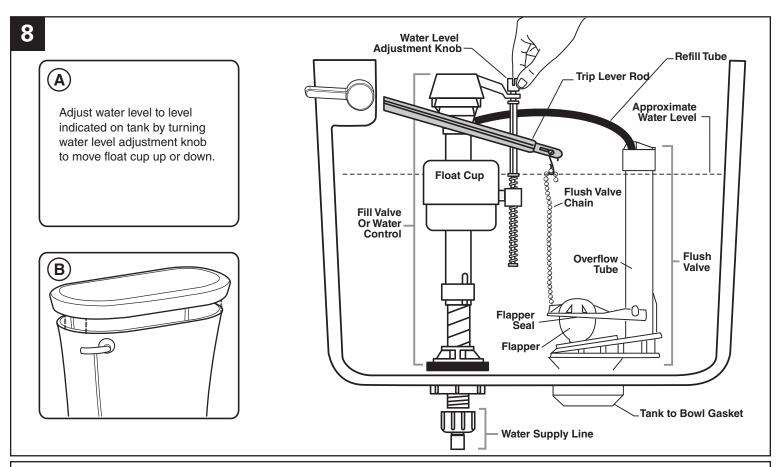
IF 5/16" BOLTS ARE REQUIRED, PURCHASE SEPARATELY.

2

Press firmly.







## **CARE AND CLEANING**

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

**WARNING:** Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

TROUBLESHOOTING GUIDE - See Step 8 For Diagram		
Problem	Possible Cause	Corrective Action
Does not flush	a. Water supply valve closed.     b. Supply line blocked.     c. Flush valve chain too loose or disconnected.     d. Sand or debris lodged in water control.	<ul> <li>a. Open valve and allow water to fill tank.</li> <li>b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble.</li> <li>c. Readjust chain length as required.</li> <li>d. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf</li> </ul>
Poor or sluggish flush	a. Bowl water level too low.     b. Supply valve partly closed.     c. Partially clogged trapway and/or drain pipe and/or vent.     d. Supply pressure too low.	<ul> <li>a. Check that refill tube is connected to water control and inserted into overflow tube without being kinked or damaged.</li> <li>b. Open supply valve fully. Be sure that proper supply tube size is used.</li> <li>c. Remove obstruction. Consult a plumber if necessary.</li> <li>d. Normal supply pressure must be at least 20 psi.</li> </ul>
Toilet leaks	a. Poor supply line connection.     b. Poor bowl to tank/floor connection.	Review Step 7 of installation procedure.     Review Step 1 through 6 of installation procedure.
Toilet does not shut off	a. Flapper seal leaking or deformed.     b. Sand or debris lodged in water control.     c. Flush valve chain too tight, holding flapper open.	Clean debris from seal surface. Replace flapper seal as needed. See web for more info.     Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf     Readjust chain length as needed.
Toilet bowl rocks after installation	a. Wax ring not fully compressed.     b. Floor not level.	a. Retighten bowl-to-floor knobs.     b. Use toilet shims and /or place a bead of caulk around the base of the toilet.

#### In the United States:

American Standard Brands
1 Centennial Ave
Piscataway, New Jersey 08854
Attention: Director of Customer Care
For residents of the United States, warranty
information may also be obtained by calling
the following toll free number: (800) 442-1902
www.americanstandard.com

#### In Canada:

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